

Teleport Implementation Services: Supported Upgrade

Deploy Teleport with Confidence

Complete your Teleport environment upgrade(s) through supported Teleport versions to the most current, enabling you to remain secure, utilize the latest features, and build a sustainable upgrade process for the future. We will ensure your upgrades follow current best practices by engaging with our Teleport implementation experts for a swift and successful upgrade experience.

Key Activities

Your Teleport implementation team will review individual tasks for each milestone and provide continuous support to ensure that you can achieve your target timelines. We will leverage **weekly syncs** and a **dedicated Slack channel** so you can stay in touch with your Teleport team to resolve any issues swiftly. A **Teleport implementation engineer** will provide continued technical support through a consultative approach.

Materials

- A **running Teleport Enterprise environment** with connected business resources that can be accessed easily by your team
- An assigned **Implementation Engineer** and **Implementation Project Management** to drive your onboarding timelines, answer technical questions, and resolve blockers
- A collaborative **Implementation Plan** based on our implementation team's shared experience that is used to track progress, ensuring no critical action item gets missed

Engagement Requirements

Team Resources: At least one dedicated engineer from your team who will be responsible for working with the Teleport team and migrating Teleport in your infrastructure. Teleport may also require pulling in additional teams such as networking, security, and IT for a successful deployment.

Compute Resources: Calculating the necessary compute resources requires knowing several factors about your target architecture which will be determined by the implementation team. Refer to our architecture documentation to get a better understanding of compute requirements and terminology beforehand.

Timeframe: Our typical upgrade timeframe is **45 days** from the first sync to Teleport Enterprise fully utilized by end users. We can achieve a faster upgrade if desired based on your team and compute resource availability.

45 DAY DURATION

Migration Milestones

- ✓ Upgrade planning
- ✓ Backup and environment preparation
- ✓ Execute the version upgrade
- ✓ Validating performance and use case execution

Teleport Identity Governance

Protect identities across all of your infrastructure with Teleport.

Eliminate weak access patterns through access monitoring, minimize attack surface with access requests and purge unused permissions via mandatory access reviews.

Check out what you're [missing out on](#) and [what's coming soon](#) for those on the latest version!

